

RETURN FORM

RMA-No.: _____

 ◀ Please contact us via e-mail
(info@sw-motech.com) or by phone
 (+49 6425 8168-050) to request your RMA No.

 Contact name

 Transaction-No. according to delivery note or invoice

 E-mail

 Tel no.

Returns will not be processed unless the goods return form is fully completed and returned to us with your return.

Return shipping address:

 SW-MOTTECH GmbH & Co. KG
 Reklamation
 Ernteweg 8/10
 35282 Rauschenberg
 Germany

Note:

- Goods to be returned within 14 days of revocation
- The goods must be returned unused and in original packaging
- Please use the original packaging to prevent the product packaging from being damaged
- Please make sure that the shipping is prepaid. Non-prepaid packages will not be accepted

Please return:

- Invoice copy
- This fully completed form

Quantity	Part No.	Return reason*	Exchange/ Return
			<input type="checkbox"/> Exchange in: _____ <input type="checkbox"/> Return (Refund of the product amount)
			<input type="checkbox"/> Exchange in: _____ <input type="checkbox"/> Return (Refund of the product amount)
			<input type="checkbox"/> Exchange in: _____ <input type="checkbox"/> Return (Refund of the product amount)
			<input type="checkbox"/> Exchange in: _____ <input type="checkbox"/> Return (Refund of the product amount)
			<input type="checkbox"/> Exchange in: _____ <input type="checkbox"/> Return (Refund of the product amount)

* **A** Wrong delivery **B** Wrong ordered **C** Does not fit **D** Defect/Damaged **E** Bad quality **F** Does not match the requirements
G Other (Comment)

Comments: _____

What information do we need for your refund?

For warranted refund (according to cancellation rights) please fill your European bank account information if not paid with PayPal. Your European bank account information (BIC & IBAN) is required for money transfers within Europe. You will find this account information on your account statement or please contact your bank. In case of exchange I authorize SW-MOTTECH GmbH & Co. KG to debit my account for the price difference of the new item. For non-European refunds / charges please provide your credit card information if not paid with PayPal.

Bank: _____

IBAN: _____

Account holder: _____

BIC: _____

Signature: _____