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SW-MOTECH grants a guarantee of durability



From 1 January 2020 SW-MOTECH grants a five-year durability guarantee. The 5-year warranty is valid for all products starting in 2020 that are bought directly from SW-MOTECH. When purchasing through one of our authorized dealers, the warranty is three years.

Our warranty of up to five years can only be claimed under normal usage and in the event of material or manufacturing defects. This applies, for example, to loosened seams, torn handles or broken welds. It applies to sales in Germany, Austria, France and Spain.

All requirements for making use of the guarantee are described in detail on sw-motech.com.

Why do we provide this guarantee of durability? Because we are sure that our cases, bags, protective products and attachments can do a lot and endure a lot. Before they are ready for mass production, our products go through a whole series of test procedures: We spray bags with water for six weeks at a time and let artificial sunlight shine on them for over a month. Our testing machines shake daily for more than four weeks on a side carrier and do so in different situations and with changing frequencies. A robot opens a lock 400 times a day for two weeks.

If the fabric color is unchanged and everything in the bag is dry after all that, if weld seams live up to their name even after the test and the lock still does what it should, then we are satisfied. Almost satisfied – because we also check our products after production before they go to the warehouse. We suck the air out of our aluminum cases and measure whether new air flows into the suitcase somewhere. If so, then this case does not get sold.

Our products are known for their longevity and precise craftsmanship – some of our aluminum cases have been on the road in all parts of the world for more than ten years now and still do what they do best: keep lots of luggage safe, clean and dry during transportation. That is our understanding of sustainability.

If published, we would be pleased to receive a specimen copy or the link to the article.

The company: SW-MOTECH is among the global leaders of motorcycle accessories. The company was founded in 1999 and now employs more than 300 people. The headquarter of SW-MOTECH is located in Rauschenberg, Germany. The company also has a further production facility in Brno in the Czech Republic and branches in France and Spain. Export partners in more than 70 countries distribute the accessory products from Germany.

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